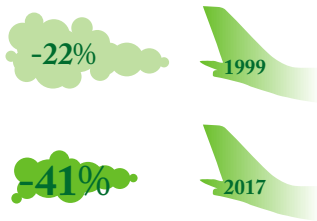


### Flying and the environment



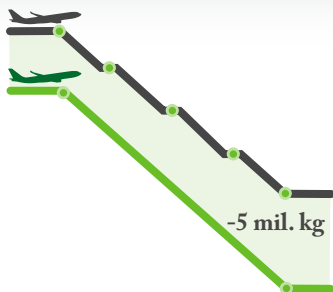
#### REDUCING EMISSIONS

Between 1999 and 2009, we were able to reduce our emissions by 22% per seat. We are continuously reducing our emissions, and our objective is to reach a reduction of 41% between 1999 and 2017.



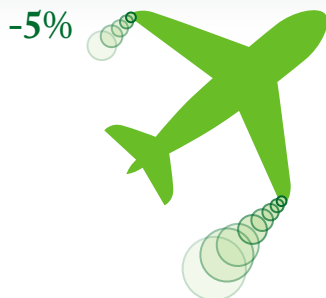
#### FUEL CONSUMPTION

Between 1999 and 2009, we were able to reduce our fuel consumption by around 0.8 litres per 100 kilometres and per seat – a reduction of around 22%. Our objective is to achieve a further reduction of 0.65 litres per 100 km and seat by 2017.



#### GREEN LANDINGS

When landing, we use the so-called continuous descent approach (CDA). This means that we need to use less engine power when approaching an airport, allowing us to save around five million kilograms of fuel per year.



#### WINGLETS/SHARKLETS

All our planes have special ailerons at the tips of their wings, called sharklets or winglets depending on the manufacturer. The winglets/sharklets improve the aerodynamic properties of the wings, thereby reducing the fuel consumption of the plane by up to 5%. The winglets/sharklets in the new planes we have ordered are even more effective: they save up to 3% more fuel.



#### ECO-FRIENDLY ROUTES

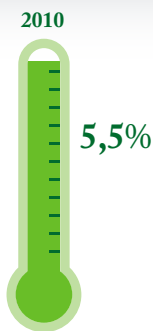
Thanks to the geographical location of Helsinki, our routes between Asia and Europe are shorter than those from many other cities – short routes mean fewer emissions.



**RECYCLING**

Our goal is to recycle as much of the waste generated on board our flights as possible. In the year 2010, we recycled 46% of all waste generated - that's 8% more than the previous year. Today, we recycle over 50% of all generated waste.

Ethical employer



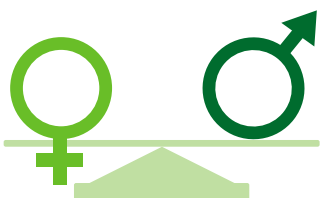
**ABSENCE**

Sick leave as a result of accidents clearly decreased in the entire group in 2009 – by a whopping 34% – and no occupational diseases were diagnosed or even suspected.



**TRAINING**

In 2010, we offered our staff training on a total of 2,316 courses for a total of 117,156 hours – up to 16 hours per employee.



**EQUALITY**

Finnair is an equal opportunities employer – all our employees have equal opportunities to further their career, regardless of their gender, age or nationality. 53% of our employees are female and 47% male.



**LONG CAREERS**

Occupational comfort and wellbeing at work can be measured by the length of employment relationships. On average, our employees have been employed by us for seventeen years, and 39% of our employees have been with us for more than 20 years.

## Our role in society

**SUNTOURS**

All hotels used by SunTours, a travel agency included in our Group, are subjected to a 35-point sustainability survey, the results of which are used to award an environmental classification.

**THE ASSOCIATION OF FRIENDS OF THE UNIVERSITY CHILDREN'S HOSPITALS**

All Finnair Plus customers have the opportunity to donate their bonus points to benefit the patients of the University Children's Hospitals. Almost five million points have already been donated. This will pay for around 1,000 round trips for patients and their families.

**BALTIC SEA ACTION GROUP**

All Finnair Plus customers have the opportunity to donate their bonus points to support the Baltic Sea Action Group. So far, almost 400,000 points have been donated. The funds will be used to obtain surface oil dispersal booms to protect the Baltic Sea.